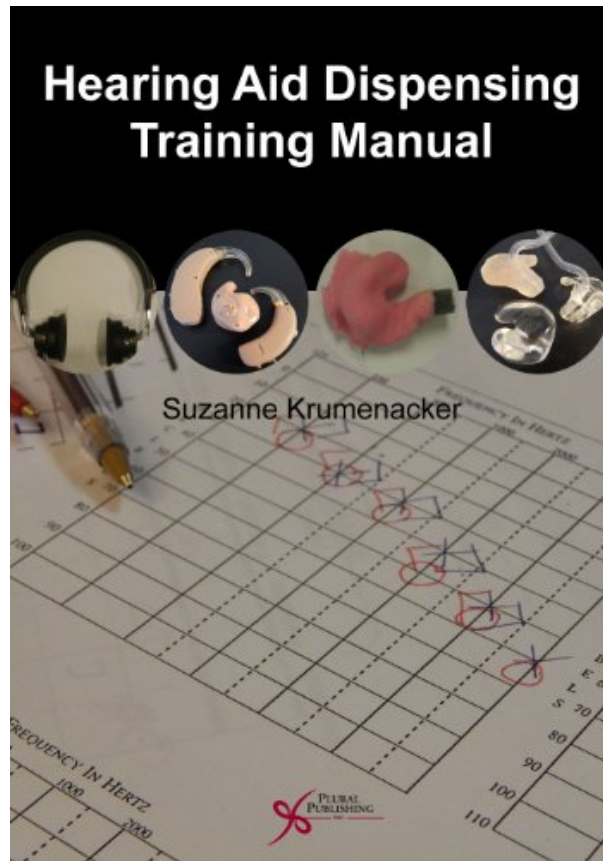


# HEARING AID DISPENSING TRAINING MANUAL BY SUZANNE KRUMENACKER



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# Hearing Aid Dispensing Training Manual



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## Review

"[T]his manual outlines the step-by-step procedures that one must follow and perform to obtain a hearing-aid dispensing license, particularly in North America.... [A]lthough this text is not meant to serve as a comprehensive audiologic, amplification, or rehabilitation manual, the author interjects best practice techniques and references for the reader who desires more knowledge.

The manner in which the material is presented allows the reader to sit down at an audiometer with this manual at his/her side and practice basic skills that will be assessed during a typical hearing-aid dispensing exam. By following the step-by-step outline at the end of each section, the reader will be equipped to use the equipment properly in an appropriate manner, inspect the ear or hearing aid, perform the given test or procedure, be aware of FDA red flags for referral, and be aware of what to say to those who are being evaluated.

The manual can be used in lieu of an instructor. It is a practical tutorial and reference tool. Audiology students who would like to have a review for preparing for the practical portion of a HA examination could benefit from using this manual." --Elizabeth Humphrey & Patti Johnstone, University of Tennessee Health Science Center, Knoxville, USA, The Journal of Audiology (9/2014)

## About the Author

Suzanne Krumenacker, AuD, is a licensed Dispensing Audiologist and is a Staff Audiologist in the Audiology/Technical Support Department for Starkey Hearing Technologies, one of the largest hearing aid manufacturers in the world.

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The comprehensive, easy-to-use Hearing Aid Dispensing Training Manual is designed for individuals pursuing a career in hearing health care and is a useful study resource for the state practical licensing examination. With a focus on areas of competency for the practical sections of the examination, the manual not only prepares individuals for the exam, but also for day-to-day operations in the professional environment.

The training manual covers the four main competencies of most state practical examinations: audiometric testing, impression taking, hearing aid fitting, and hearing aid troubleshooting. The competency modules are divided into chapters related to the concept of the module. Objectives and vocabulary open the chapter to help guide the reader, and a "Putting It All Together" section at the end of the chapter ties together the concepts of the module with practical activities allowing the individual to perform the competency as they would for their state licensing examination.

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#### Most helpful customer reviews

8 of 8 people found the following review helpful.

Hearing Aid Dispensing Training Manual

By Jonathan Davis

I've taken training courses and had books from those courses in the past. I was getting close to taking a state exam and needed additional info. I purchased hearing aid dispensing training manual and learned more about the hands on aspect of dispensing in one weekend than anything else that I've had through courses or purchased elsewhere. (I've been reading and studying those books for over a year). The knowledge and experience that is presented in this text is exceptional. If you are someone that is trying to pass a state required practical examination to become a licensed dispenser, this read is worth your time and it's very clear and easy to follow. Lastly, this Manual covered more on masking than anything else I've seen or come across anywhere else. There is a whole chapter dedicated to masking which is a big section on the licensing exam that I took. Hands down worth every penny!

6 of 6 people found the following review helpful.

Hearing Aid Training

By Nelton

I've trained with two Audiologist and purchased a few books for my Hearing Instrument License and was struggling with masking but this book opened my eyes and was very helpful and explained step by step in basic terminology. Another positive are the examples from patients complaining and to fitting issues that I seen on my written exam. I'm a very hands on type of learner and I benefitted a lot on the Practical training section/script. I highly recommend this book!!!

4 of 4 people found the following review helpful.

Excellent Material

By Megan Kirkwood

I purchased this book while studying for my Hearing Instrument License. I worked out of a couple other books also, but this one was much easier to understand and relate to. There were also little tricks that made me stand out in a positive way compared to others that were also testing. I would highly recommend this book to anyone trying to get licensed and needing a more step-by-step approach to having a successful test.

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